

2019 COMMUNITY BOND REPORT





Connecting People. Sparking Impact

Like our tagline suggests, Innovation Works is in full swing and will be celebrating three years as London's only place intentionally designed for social innovators.

Last year, we saw more than 12,000 people walk through our doors. Whether it was for an event, a community conversation or one of over 200 co-tenants, we connected. Some of the least likely sparks occurred – a leadership expert with an acro yogi; an inquisitive student



with a potential summer employer; a nonprofit with a business advisor – the list is extensive and exciting. We remain London's coolest place to work, collaborate and succeed.

We came through our second year with a sound business model and strong financials. Thank you for your belief in making this possible.

In this report, you will find an update on our co-tenant survey, key milestones and the financial results for the year.

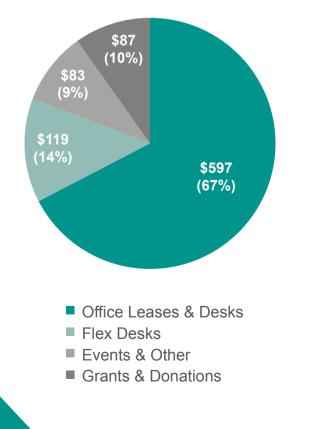


Ensuring Fiscal Governance and Financial Viability

Through prudent governance, risk assessment and a keen eye on expense management, we have hit our financial targets. Since we opened, our reliance on grants is declining and we are moving towards a sustainable revenue model. The two pie charts below provide details of the revenue sources and the expenditures related to operating Innovation Works.

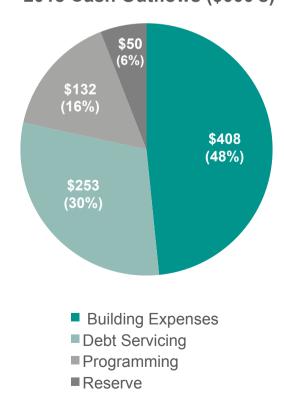
We have finished construction of two additional offices on the third floor and while we are about 90% full in our offices, we are consistent in our flex and permanent desk targets.

Thanks to a significant federal grant and generous donations, we are on track to have a new elevator by this fall. We have put in motion the work required for a replacement of our elevator (rumour has it it's the 2nd oldest in London!).



2018 Cash Inflows (\$000's)

2018 Cash Outflows (\$000's)



Survey Says...

Here are some top comments according to our co-tenants:



New in 2019

- Pillar Nonprofit Network has re-designed its membership program so that now as a co-tenant, you are also a Pillar member another great advantage for our co-tenants!
- Even more co-tenant networking events like "speed networking"
- Introduction of a "Quiet Zone" that is also our yoga studio, where we hold community yoga classes weekly, free to Londoners.
- We introduced the "Pillar Flex" package for nonprofits a reduced rate for nonprofits to engage in the space.

We are confident that 2019 will bring us even more success. None of this would be possible without your belief in us from the very beginning. **Thank you for your unwavering support and presence as champions for Social Innovation!**

Want to Get INvolved?

Would you like to come feel the vibe for yourself?

Become an "Innovator for a Day" and see the magic of Innovation Works in action (choose a Wednesday and join us at Salad Club!).

Follow along on social media and watch for upcoming events and activities that may be of interest.







www.facebook.com/innoworksldn www.twitter.com/innoworksldn www.instagram.com/innoworksldn

Meet Our Co-Tenants

@519Pursuit Abby Grinnell Alegria 3 Inc. Anne Carbert Ascend Applications **ASL Breaking Barriers** Authentic Essence Unleashed Berteig Consulting Inc. Big Brothers Big Sisters of London and Area **Bio-Medical Omics** Blanca Alagon **Bloom Coaching BMO Bank of Montreal Boost Innovations** Brain Injury Association of London & Region **Brescia University College BudgetBoss Cambia Development Foundation** Camp Dawn **Canadian Cancer Society** Carolinian Canada Coalition Cecile Klerks

Centre for Organizational Effectiveness Centre for Research on Health Equity & Social Inclusion Changing Ways / Caring Dads Cheshire CHIMA City of London - Service London Clarity&Impact **CNIB** CNW Northern Resources Inc. **Coach House Marketing** Coder Scoop Inc **Community Barn Community Mortgage Movement** Connect1 Consulting **Cowan Insurance Group** Creative Age CTO Boost David Redfern **DeafBlind Ontario Services DIY Home Decoration** DTS Technical Inc. Durham Reporting Inc. Ecosystem Recovery Inc.



Edgar & Joe's Cafe eLearning Consortium Canada Elevate Biz Elizabeth Goldenberg Law Office Family Network Thames Valley Fanshawe College First Nations with Schools Collective Project Forest City Film Festival Fossil Free London Full Body Efficiency Treatment Gerda Zonruiter Research and **Evaluation** Goal Execution Inc. **Good Family Matters** Good Neighbors Canada Growth & Co. Heart Clench Designs (hand lettering) Heart-Links Lazos de Corazón Heenal Rajani Henry Van Horik **Hive Media** Horizon Leadership Institute Inc. Humanos Huron University College Impact Junk Solutions Impact Loan (Goodwill Industries) InademyComputing Independent Social Arts Indwell Infinity School Jason Jordan Johnny Fansher Financial Julia Campbell Kate Graham Kelsev Ramsden Kenna Communications Kids Kicking Cancer Canada Kings University College L'Arche London



LAMP [London Area Mentoring Program] LAVA (London and Area Association for Volunteer Administration) LemonTree Marketing Liam Riley Libro Credit Union London Arts Council London Community Resource Centre London District Catholic School Board London Economic Development Corporation London Environmental Network London Food Bank London Health Sciences Foundation London Heritage Council London Life London Poverty Research Centre @ Kinas London Talbot Toastmasters London Youth Advisory Council Louise Pitre Coaching & Consulting M.I.understanding Manda Ivezic Marla Marnoch, Social Impact Real Estate Mary Ann Colihan



Matt Ross Consulting MAVerick McCormick Consulting Group/The Beatles Festival (London) Me & C. MensaDora / Rebel Rags Mikayla's Mobile Grooming Mind Your Own Business Mindful Investor mindyourmind Mischevious Cat Productions Motiv8 Studios Muslim Resource Centre for Social Support and Integration Nachamada Simon Nethandicap.com Corp & Pay2Park.io Nico Jimenez Sierra **Odell Keller** Oliver & Associates, Sarah Oliver Real Estate Brokerage Inc. OMhale Wellness / Wellness Works **OnX Enterprise Solutions** Out of Sound Rezonance Pathway Leadership Group Paul D Jubenville Pennies For Preemies PhD in Psychology at Western, Lecturer at King's University College Pillar Nonprofit Network PiPaPo: The Pink Pad Project

PlanEasy PMI South Western Ontario Chapter Praxica Services and Streetcity Realty Inc. Brokerage Questcapade Inc QuickBrasil Incorporated Quiet Legacy Planning Group Rachel Bake, Designer and Illustrator Rachel Van Horik **RBC Royal Bank RDH Building Science** Right Brained B.V. **Riopelle Interactive River City Marketing RollUP Solutions Inc.** rTraction Samanta Krishnapillai Sansys Sara Ataya School for Advanced Studies in the Arts and Humanities Sean Meyer, Journalist & Content Writer Sheila Simpson Associates Shut The Front Door Improv Sisters of St. Joseph SixFive snapd London Sol Fried, Registered Psychotherapist Solus Support Services Something2do

- Sonja Teichert Spoken Advantage Stewart McGowan TD Bank Technical Writing for StormFree Cloud Thames Valley District School Board **TVDSB** Experiential Learning The Berger Law Firm The BOG Connection The Cooperators The Global MINDS Collective The H.I. Factor The Influence of Indigenous Peoples in International Relations The Lawson Foundation The Student Success Centre - Western Universitv The Writer's Eye-View Thrive Service Inc. **Ticketwindow Inc** Timothy Czyrnyj Tish Fan Tracey Church & Associates, Research + Consulting Services
- **TRANS*** London Trix VanEgmond **Turn-Key Limited** United Way Elgin Middlesex VidHug Village-Hut Home & Health Care Vitalita Nutrition web.isod.es Why We March LGBT Wood Environment & Infrastructure Solutions WordFrog Inc. WOW Creative WSP Canada Group Limited YourTech London Zealv Zero Waste Forest City Zoe York

